

### Markets Key Risks

The table below shows a selection of our key risks which form part of our Departmental Risk Tracker. These are reported to Committee as part of the periodic Business Plan Progress Reports.

Risk No.	Risk	Risk Owner	Existing Controls	Current Risk				Planned Action	Target Risk		
				Likelihood	Impact	Rating	Direction		Likelihood	Impact	Rating
MCP1	Persons contracting legionellosis as a direct result of mismanagement of the cooling towers at Smithfield Market. St Bartholomew's Hospital is within the drift area of these towers which heightens the risk due to the close proximity of susceptible persons.	David Smith	City Surveyors have a full management programme in place with a competent contractor. This is actively monitored and managed by the nominated responsible person.	Unlikely	Major	A	↔	To liaise with the responsible person within CSD to ensure that the cooling towers are being adequately treated and maintained by the City's contractor. To use the expertise of the in-house M&CP Health & Safety Team to audit the water safety management system	Rare	Major	G
MCP2	Loss of Billingsgate market site due to a major incident at Canary Wharf requiring closure of the market for an unspecified length of time.	Malcolm MacLeod Billingsgate Market	There is an emergency plan in place and regular liaison meetings are held with Canary Wharf Management and the Metropolitan Police.	Possible	Major	A	↔	Maintain close links with the Metropolitan Police. Ensure good communication is maintained with tenants and suppliers. Emergency and contingency plans are to be regularly reviewed.	Rare	Major	G
MCP3	Risk of pedestrians being struck by a vehicle whilst crossing between market buildings in East Poultry Avenue.	Robert Wilson Smithfield market	Vehicular traffic streams enter this street from opposing directions with no right of way indicated. Also, no pedestrian crossing point is marked out and therefore, there are currently no controls in place.	Possible	Major	A	↔	The Director of the Built Environment has been tasked by the Town Clerk to take the appropriate action on this issue, consequently a site visit has been arranged for 24 November 2014 involving the Superintendent, Transportation & Public Realm Director, Corporate Health & Safety Manager and Assistant Director (Local Transportation) to identify and mitigate the risks involved.	Rare	Serious	G

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M C P 4	Risk of serious injury to staff and service users due to constrained space for vehicle movement which, in the event of a serious accident/fatality could affect the operation and sustainability of the service.	Nigel Shepherd New Spitalfields Market	The TOP X risk priority system and a near miss reporting system is in place. All accidents fully investigated and any follow up actions implemented.	Possible	Major	A	↔	A review of traffic management controls is currently being undertaken. Medium & long term plans are being developed to address this issue at New Spitalfields market.	Unlikely	Major	A
M C P 7	Closure of a Market as a result of not retaining approval under Food Hygiene Regulations. This could result in legal action being taken against the City by market traders for loss of income.	Robert Wilson Smithfield Market	CoL staff ensure that the required standards are maintained in the common parts and maintain a dialogue with tenants to enable each of the food services operators to retain their approval.	Unlikely	Major	A	↓	To keep liaising with Food Standards Agency, Environmental Health and adhere to any changes in regulations.	Unlikely	Major	A
M C P 1 0	Loss of condenser water supply leading to unintended shutdown of tenants' refrigeration equipment and resultant insurance claims.	Robert Wilson Smithfield Market	A programme of works is currently being undertaken by CSD. This work is the subject of a separate risk register/action plan to ensure all aspects are covered to ensure condenser water is maintained	Unlikely	Major	A	↔	A plan is in place for the cooling tower make up tank to be supplied from the West Market potable cold water tank allowing refrigeration to continue running for at least 3 hours after the initial failure.	Rare	Major	G
M C P 1 1	Risk of serious or fatal injury to the passing public, staff and service users due to the perceived lack of sufficient training and adequate controls in relation to HGV banksman activities undertaken by staff employed by market tenants.	Robert Wilson Smithfield Market	The market constabulary are monitoring these areas and halting any unsafe acts they observe.	Likely	Major	R	↑	The City's Health & Safety Manager and Superintendent have commissioned an independent traffic management expert from the Freight Transport Association to carry out an audit and prepare a Risk Assessment of all traffic movements at Smithfield Market to include the issue of banksman operations.	Rare	Major	G